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| **CUSTOMER REQUEST FOR CREDIT FORM** |
| **Company:** | Click here to enter text. |
| **Contact Person:** | Click here to enter text. | **Date:** | Enter a date. |
| **Customer Reference Numbers:**  | Click here to enter text. | **Original Order Number:** | Click here to enter text. |
| **Customer Ph. Number:** | Click here to enter text. | **Banlaw Invoice Number:** | Click here to enter text. |

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| **PRODUCT DETAILS** |
| **Part Number:** | Part No. | **Qty** | QTY. |
| **Part Number:** | Part No. | **Qty** | QTY. |
| **Part Number:** | Part No. | **Qty** | QTY. |
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| **Part Number:** | Part No. | **Qty** | QTY. |
| **Part Number:** | Part No. | **Qty** | QTY. |

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| **REASON FOR CREDIT** |
| Click here to enter text. |
| Click here to enter text. |
| Click here to enter text. |
| Click here to enter text. |

**TERMS AND CONDITIONS**

In accordance with Banlaw's General Terms and Conditions of Sale, products within the Refuelling and Fluid Transfer category, as listed in the company's published price lists, may be eligible for credit upon return, subject to the following conditions:

1. All goods to be returned within 7 days of delivery, at customer’s freight cost.
2. Are accompanied with this form completed in full
3. Are returned unsoiled, undamaged and resalable condition, the original packaging.

No goods will be accepted for return under any circumstances (other than for the reason of wrong delivery or because they are faulty goods) after 7 days from date of delivery unless prior arrangement and with the payment of a restocking fee 15% of the original net invoice, or $50.00 net, whichever is greater.

1. If the goods have been supplied by the company on a built to order or indent only basis, the company will not accept them for return unless they are faulty or have been wrongly delivered. In this case, follow the Warranty Claim Process on the Banlaw website under the ‘Contact Us’ section.
2. No returns shall be accepted for credit until all goods return formalities and documentation have been approved and confirmed in writing via this form. Customers should familiarise themselves with procedure prior to the return of goods.

**Special Notes**

1. Return requests for a quantity of 10 or more items may not automatically qualify for credit and will be evaluated on a case-by-case basis.
2. Special orders for products not included in the published price list will not be eligible for credit.

**I agree to the above Terms & Conditions. Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **OFFICE USE ONLY** |
| **APPROVED: YES / NO** | **RESTOCKING FEE APPLICABLE: YES / NO** |
| **APPROVED BY:** |
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